

MOBILE VS CONNECT COMPARISON

	MOBILE	CONNECT
Jobs	Log outgoing calls to customers in simPRO	Χ
	Drip-feed jobs and view next scheduled job only	X
	Modify activity start times, end times and notes	X
	Clock on and off for accurate timesheet reporting and to see gaps in your day	X
	Choose to pause the work status of a job	X
	Sign-off on jobs and email job cards	X
	Use the search function for easy access to customer, site and work notes history	X
	Use date range filters to see a list of overdue, due and upcoming assigned jobs or zone filters to find nearby jobs	X
	Allocate estimated materials to jobs quickly as they are used	(Connect has this capability however, Mobile provides a more intuitive experience)
	Complete mandatory pre and post audits for other employees	✓
Schedule	Review schedule visually, amend overlapping schedules and easily view upcoming work using a daily or weekly view	(Connect only provides a daily view, in comparison to the option of a weekly or daily view in Mobile)
	Schedule auto syncs as you navigate to the schedule	(However, syncs only when you submit work, or manually tap the Sync button)
	View all technicians scheduled to a job	(Connect has this capability however, Mobile provides a more intuitive experience)
	View a schedule of the day ahead and edit time blocks to reflect schedule changes	✓
	Use quick-access icons to jump straight into work rather than having to step through multiple pages	(Connect has this capability however, Mobile provides a more intuitive and faster experience)

	MOBILE	CONNECT
Stock & Catalogue Items	Set default images for stock and catalogue items (The capability to add more attachments to catalogue items is planned in the Product Roadmap)	X
	Update and receipt stock, allocate inventory used on site	✓
Invoicing & Payments	Process point of sale payments via Square card reader or manual entry	X (Connect only supports manual entry)
	Create and email invoices	✓
	View and access all invoices applied to a job	(Connect has this capability however you can only view invoices applied to a cost centre you have been assigned to or know the job number of whereas Mobile provides access to all invoices applied to a job)
	Adjust the parts and labour included for each cost centre, including the ability to add one-off items to the invoice	✓
Quotes	Create one off items and add them to quotes for invoicing jobs	X
	View all the cost centres at the job/quote level, and add more cost centres in quotes	X (Only work in one cost centre for a job or quote)
	Search/find all available open and progress quotes within a 45-day range	X (Only if assigned or scheduled to an individual)
	Show a customer options on a ready-to-go quote with images, email to customer and convert to a job once approved	X (Not available with images)
	Sell memberships	X
Timesheets	Duplicate timeblocks for quotes, jobs and activities to other technicians and plant items	X (Can only add times, not duplicate)
	Split time worked into multiple cost centres	Х
	Auto fill gaps in schedule blocks	X
	Create new time blocks for all pending and progress jobs	✓
	Update and record labour time for billable and non- billable work in real time	✓
	Utilise pre-defined schedule rates for labour and travel	√

	MOBILE	CONNECT
	Change asset service levels from the field	X
Assets	Search and filter assets	✓
	Create, manage and test assets from a mobile device or tablet	✓
	Quickly search and test assets using a QR code and native barcode asset reader	(But only available with an additional app for the barcode reader)
	View asset test and service history, failure points and other notes for all past results	(But only the last three jobs)
Settings	Use security group setting to set individual permissions (Releasing in June)	X (Company-wide only, not to an individual setting)
	Control the Modules users see based on their needs	X (Company-wide only)
Attachments	Add, access and view site attachments, including photos	X
	Add multiple images from the gallery or take a photo in the app and rename	(Not intuitive for multi-image upload and renaming)
Tasks	Create and assign tasks from the field	Χ
	Track the progress of tasks using the completion percentage toggle and sync with Gantt charts in simPRO	X
	Add attachments to a task, such as a picture of the completed work or a relevant document	X
Notifications	Push notifications	✓
	Be notified by pop-up warning messages for technicians when the stock in their storage device has fallen below the minimum level and when one of their licenses are either expiring or has already expired	✓

Please see the $\underline{simPRO\ Mobile\ Roadmap}$ for upcoming developments

